

Dawsongroup Statement: Coronavirus

Dawsongroup continues to closely observe all regulations and guidelines from the relevant government authorities relating to the Coronavirus outbreak. We are monitoring developments carefully and we will continue to follow advice from the World Health Organisation, Public Health England, NHS and the Foreign Office.

We have established business continuity and disaster recovery policies in place and we have been reviewing developments on a daily basis in order to advise the business accordingly. We have enhanced our internal communications and procedures to mitigate the possible effects from the Coronavirus outbreak.

We want you to know that:

- We are doing our utmost to ensure we are still able to deliver a full service to our customers;
- The majority of employees can work remotely and have full access to emails and IT systems, so will be able to continue providing you with service and support;
- We are utilising telephone and video conferencing to conduct meetings; &
- Our offices will remain open whilst government guidelines allow.
- We are taking the following steps to stop the virus spreading:
- All employees are being advised to follow government guidance on self-isolating;
- Our employees are being encouraged to work from home where possible; &
- We are limiting all unnecessary travel between our office locations.

To assist us with our measures, we would also say to all of our customers, suppliers and contacts that if you have a confirmed case of Coronavirus within your workplace that you notify us immediately so that we can apply special measures to ensure our service to you and all our other customers is unaffected.

We would like to thank you for your cooperation and help in this matter. We will continue to monitor the situation and adapt our plans as necessary and will let you know if there is any significant change to our operations.

If you have any questions then please do not hesitate to speak to your normal Dawsongroup contact.